ADDRESS: 779 8th Ave
Wonderboom South, Pretoria

Tel: +27 12 335 5676
Cell: 072 057 8981
Fax: 086 527 1213

Email: info@greenvalleylodge.co.za
Web: www.greenvalleylodge.co.za

TERMS AND CONDITIONS

DEPOSITS:

A deposit is required to confirm bookings:

- 50% deposit for a short term stay
- 10% (Non-refundable) deposit for large group bookings.

The amount is payable by direct deposit online or by bank transfer.

Please email: info@greenvalleylodge.co.za or Whatsapp: 072 057 8981 your proof of payment with your full names and invoice no. as reference

CANCELLATION POLICY

All cancellations and/or amendments must be made in writing, via email or whatsapp.

(info@greenvalleylodge.co.za OR 072 057 8981)

- Cancellations 0 – 7 days prior to the booked period forfeit 100% of the deposit.
- Cancellations 8 to 21 days' prior forfeit 50% of the deposit.
- Cancellations 21 days prior receive full refund subject to admin fee of R150.00.
- For non-arrival or premature departure, 100% of the total accommodation fee will be charged.
- Any bookings over WEEKENDS, some peak periods like Christmas or major sporting events must be paid up in advance and deposit refunds will not normally be made under any circumstances.
- Shortened stays are payable in full.

Note:

Any cancellation or change may attract an admin fee of 15% of booking.